# SAT JINDA KALYANA COLLEGE, KALANAUR (ROHTAK)

## REPORT OF STUDENTS SATISFACTION SURVEY FOR THE SESSION 2018-2019

The purpose of writing this report is to summarize the opinion of the students about the College in an organized manner. A students satisfaction survey was conducted in the 1<sup>st</sup> week of April, 2019. Objective of the survey is to measure the students level f satisfaction on their experience with S.J.K.College, Kalanaur. The survey was based on the questionnaire containing 17 items covering all aspects of the College i.e. physical facilities, teaching learning environment, sports facilities, discipline in the college and extra curricular activities etc. The respondents were asked to rate their level of satisfaction for college operations and services rendered to them.

The report highlights the result based on statistical analysis and numeric average. The result illustrates that the teaching learning environment took the lead in all the items in the questionnaire. Almost all the students expressed strongest satisfaction with teaching learning environment, attitude of faculty members, discipline in the college and extra curricular activities. Most of the students rated these facilities in the domain of excellence,

Coordinator IQAC S.J.K. College, Kalanaur

As per the feedback from the students, career counseling and guidance, sports facilities are found near excellence. As far as 'support from administrative office' is concerned the respondents marked them very good. The students felt the administrative office is very helpful in providing the required information.

The result showed that the criteria such as canteen facilities, library services, transportation facilities, dispensary services are rated in the domain of good category. Some suggestion were given by the students which are carried out as

- 1. Variety of food items in canteen
- 2. Additional water cooler
- 3. Guard at main gate
- 4. Sufficient water availability in wash rooms.
- 5. Dispensary and library services can be improved.

The report was submitted to the college authorities for review so that strategic planning and improvement actions may be made. The result of this effort provides valuable information that can be used for students success initiatives, strategic planning and continuous improvement. However, keeping in view the requirements, college authorities has agree to install additional water cooler. The supply of water has been the main issue in front of the management and various efforts have been made in this regard to meet out the requirement of adequate water in the campus. The

canteen contractor has been advised to increase the varieties in canteen and maintain hygiene.

Coordinator

IQAC S.J.K. College, Kalanaur

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### REPORT OF TEACHERS FEEDBACK FOR THE SESSION 2018-2019

Teachers' feedback was collected for the session 2018-19 on the 10-point performa. Response were taken on 4-point scale varying from strongly agree to strongly disagree (3,1,-1,-3) and point wise average scores were calculated.

Teachers strongly agreed that the management is friendly. They also agreed that the Principal is approachable and believes in decentralization and participative management.

In view of staff, the college provides adequate opportunities and support to faculty members for upgrading their skills, qualifications and research work.

Staff agree that their capacities are fully utilized and it has appropriate representation in College Governing Body. ICT facilities and library facilities needs to be improved.

Coordinator IQAC S.J.K. College, Kalanaur

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## REPORT OF EMPLOYERS FEEDBACK FOR THE SESSION 2018-2019

Employer's feedback was collected from the office bearers and members of the governing body for the session 2018-19 on the 12- point performa. Responses were taken on 5-point scale varying from 4 to 0 i.e. excellent to unsatisfactory. And point wise average scores were calculated. Maintenance of accounts and records as well as management of funds and properties were ranked excellent. Planning, Strategy, Evaluation process for achieving vision and mission of the College; and extracurricular activities in the college were found excellent.

Principal
Sat Jinda Kalyana College
Kalanaur (Rohtak) Haryana

Teaching and learning environment as well as examination and evaluation were ranked as 'Very good'.

Although, the existing infrastructure is adequate, yet, it needs to be improved.

In view of the members of the management, the staff ia able to understand their roles and responsibilities well.

Members observed that Library facilities should be upgraded. They further suggested that more students should be motivated to participate in sports activities.

QAC .J.K. College, Kalanaur Overall discipline was marked 'good'. They advised the teachers to undertake minor/major projects to improve the 'Research and Development'.

Coordinator
IQAC
S.J.K. College, Kalanaur

# SAT JINDA KALYANA COLLEGE, KALANAUR (ROHTAK) REPORT OF ALUMNI FEEDBACK FOR THE SESSION 2018-2019

Alumni meet was organized in the college on 17<sup>th</sup> March, 2019. About 106 alumni visited the college and participated enthusiastically in the meet. They interacted with the staff members and with each other and college and refreshed their old memories.

A report on alumni meet is prepared on the basis of responses given by 44 alumni. The alumni feedback form contains 8 points ranging from general to specific feedback, and also concrete suggestions on the improvement of the college.

The alumni appreciated the quality of teaching & learning environment provided by the college. They categorized the college in excellent domain of academic, cultural and sports activities. Alumni had a very high opinion about the various profiles like NCC, NSS, Red Cross, Personality Development & Counseling Cell, Women Cell, Placement Cell, SC/ST Cell etc. run by the college.

Library/Reading Room, Computer facility, Sports, and Gym were ranked in excellent domain by the alumni. It implies that alumni highly appreciated these facilities provided by the college. In case of infrastructure and canteen, the rating was good.

Coordinator

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Sat Jinda Kalyana College

S.J.K. College, Kalanaur

Kalanaur (Rohtak) Haryana

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Most of the alumni felt proud to be associated with S. J. K. College as alumni and some of them rated the college as No.1 in Haryana. They were also willing to contribute their efforts for the development of the college. Some concrete suggestions given by them were:

- 1) Introduction of new PG Courses.
- 2) Arrangement of Coaching Classes for various competitive exams.
- 3) Organization of Alumni Meet every year
- 4) More time should be given to the alumni interaction instead of cultural programme.
- 5) Introduction of Professional Courses.+

6) Alumni Column to be added on website.

Coordinator

S.J.K. College, Kalanaur

Convenor

Alumni Association

Man

#### S.J.K. COLLEGE, KALANAUR (ROHTAK)



#### Descriptive report on PTM held on 13.10.2018.

PTM was organized in the college on 13th October 2018. Large number of students enthusiastically visited the college with their parents/ guardians. Parent- Teacher interacted with each other and actively enriched themselves about the facilities available in the college and performance of their wards.

A report on PTM was prepared on the basis of responses of some of the randomly selected parents feedback forms.

The parents feedback form contains 12 criteria questions ranging from general to specific feedback and concrete suggestions on the improvements at physical and transformation at psychological levels. The college, however, enacted on the suggestions given by parents during the PTM of last academic session but this year very clearly, parents indicated that college is providing adequate information about their wards and there are good number of programmes focussed on the enhancement of their personality. The responses are very much encouraging and college needs to keep it up in the coming years.

Another highest level of functioning in the college, as per parents feedback form is on 'Quality of Teaching and Learning Environment', the institute has been categorized in excellent domain of responses.

As far as 'Extra Curricular Activities' and 'Guidance & Counselling Services' available in the college are concerned, the parents marked them near Excellent.

The three areas of cheeking points namely students discipline, class rooms and labs and sports are ranked above very good category. It implies that the randomly selected parents rate these services very high.

In case of Library facilities and Canteen services, the rating is very good and parents felt that college is taking good care of their wards in providing quality reading as well as healthy eating in the college premises.

The only criteria which scored below the very good domain is of 'Transport Facilities'. This issue is coming up regularly in the improvement zone because problem of transport is genuine, students are facing problems to reach the college. However, college management and authorities are taking it to top priority. They have not only purchased the Bus to provide transport but also raised this issue at different appropriate platforms. It is a matter of satisfaction that there is a slight improvement in the parents ranking from 2016-17 to 2017-18. The above report is on the basis on the quantitative analysis and numeric average scores.

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S.J.K. College, Kalanaur



Now a qualitative analysis given by the parents on the 'suggestions for improvements' was also carried out (Point No. 6). However, most of the parents have appreciated the available infrastructural and human resource services, but some concrete suggestions were given:-

- > Notice Board for NSS.
- > GYM Services / Game Period (Daily).
- > Well displayed college bus timing.
- > Guard at Main Gate.

College authorities are requested to take up the suggestions of the parents at appropriate platforms to further extent the facilities.

On the whole, PTM was very fruitful, filled with productive interactions and a platform of mutual learning.

(Dr. Naresh Kumar Dua) Principal

> Coordinator IQAC S.J.K. College, Kalanaur

Speraime 20:10:2018

(Dr. Sushma Shama) PTM Incharge S.J.K.College, Kalanaur Rohtak