**SAT JINDA KALYANA COLLEGE, KALANAUR (ROHTAK)**

Student satisfaction survey on overall institutional performance was carried out by the college.

The questionnaire prepared by the college is as follows:

**Student satisfaction survey**

Session :

 Class:-------------------------------------------------------------

|  |  |  |  |
| --- | --- | --- | --- |
| A | B | C | D |
| Excellent | Very Good | Good | Average |

Please give feedback by making a tick mark (✔) in the given box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  | A | B | C | D |
| 1. | Teaching Learning Environment |  |  |  |  |
| 2. | Knowledge & Punctuality of Teachers |  |  |  |  |
| 3. | Help & Guidance from the Teachers |  |  |  |  |
| 4. | Support from Administrative Office |  |  |  |  |
| 5. | Library |  |  |  |  |
| 6. | Computer Facilities |  |  |  |  |
| 7. | Basic Amenities |  |  |  |  |
| 8. | Cleanliness in the Campus |  |  |  |  |
| 9. | Canteen Facilities |  |  |  |  |
| 10. | Dispensary & Health Services |  |  |  |  |
| 11. | Transportation |  |  |  |  |
| 12. | Class Rooms & Labs. |  |  |  |  |
| 13. | Discipline in the College |  |  |  |  |
| 14. | Sports Facilities |  |  |  |  |
| 15. | Extra Curricular Activities |  |  |  |  |
| 16. | Career Counseling & Placement Facilities |  |  |  |  |
| 17. | Overall Rating |  |  |  |  |
| Suggestion for improvement |

 Signature of Student

**Report for the SSS for the session 2018-19**

The purpose of writing this report is to summarize the opinion of the students about the College in an organized manner. A students satisfaction survey was conducted in the 1st week of April, 2019. Objective of the survey is to measure the students level f satisfaction on their experience with S.J.K.College, Kalanaur. The survey was based on the questionnaire containing 17 items covering all aspects of the College i.e. physical facilities, teaching learning environment, sports facilities, discipline in the college and extra curricular activities etc. The respondents were asked to rate their level of satisfaction for college operations and services rendered to them.

The report highlights the result based on statistical analysis and numeric average. The result illustrates that the teaching learning environment took the lead in all the items in the questionnaire. Almost all the students expressed strongest satisfaction with teaching learning environment, attitude of faculty members, discipline in the college and extra curricular activities. Most of the students rated these facilities in the domain of excellence,

As per the feedback from the students, career counseling and guidance, sports facilities are found near excellence. As far as ‘support from administrative office’ is concerned the respondents marked them very good. The students felt the administrative office is very helpful in providing the required information.

The result showed that the criteria such as canteen facilities, library services, transportation facilities, dispensary services are rated in the domain of good category. Some suggestion were given by the students which are carried out as

1. Variety of food items in canteen
2. Additional water cooler
3. Guard at main gate
4. Sufficient water availability in wash rooms.
5. Dispensary and library services can be improved.

The report was submitted to the college authorities for review so that strategic planning and improvement actions may be made. The result of this effort provides valuable information that can be used for students success initiatives, strategic planning and continuous improvement. However, keeping in view the requirements, college authorities has agree to install additional water cooler. The supply of water has been the main issue in front of the management and various efforts have been made in this regard to meet out the requirement of adequate water in the campus. The canteen contractor has been advised to increase the varieties in canteen and maintain hygiene.